Installation of Email Address | IOS Devices
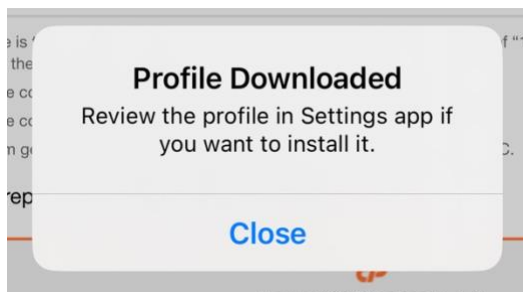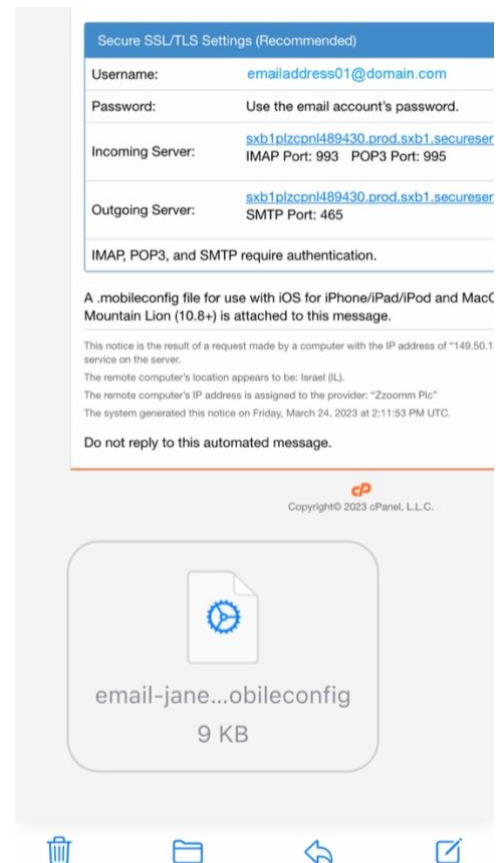
These instructions are designed to help you install an email address onto your IOS devices. This includes Apple iphones and ipad devices. If you require instructions as to how to install an email ono any other device please contact info@whitehorsewebsolutions.com for further instructions.
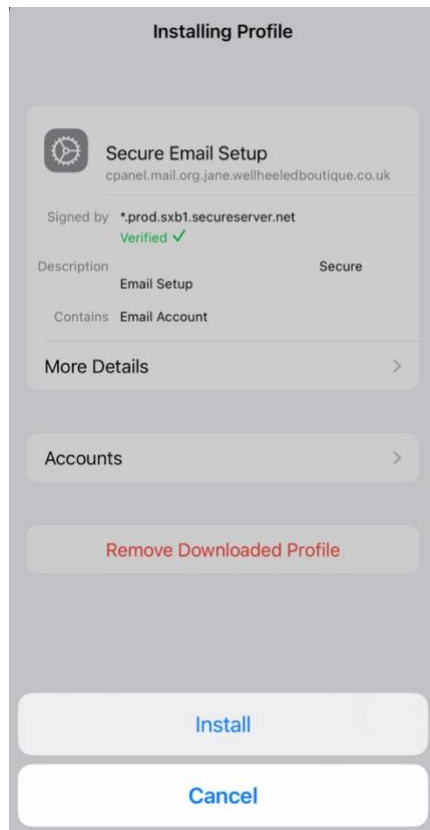
For this to occur it is important that you already have a working address email address on the device that you have in mind. For ease of installation we will send a downloadable file to this address and for you to do the following :

1. Go to the mailbox that you have requested these downloadable attachments to be sent to. If you do not see this email please check your JUNK folder

2. Once you have located this email double click on the attachment (see image 001)

3. You will then be prompted to close this window and for you to head on over to 'settings'

4. Once in settings click on the 'Profile Downloaded' section. You may find that in your case there is red dot next to this section. Don't worry if you don't see a red dot.

5. You will then be prompted to input the passcode for the device that you installing this email address onto.

6. Once you have done this press 'Done'

Installing Profile

Secure Email Setup
cpanel.mail.org.jane.wellheeledboutique.co.uk

Signed by *.prod.sxb1.secureserver.net
Verified ✓

Description   Secure
                  Email Setup

Contains Email Account

More Details   ⟩

Accounts   ⟩
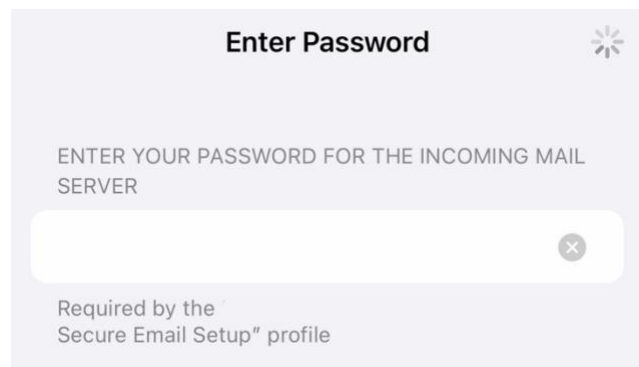
Remove Downloaded Profile

Install

Cancel

7. You will then be greeted by the profile that you wish to install onto your IOS device.

8. Select 'Install' and proceed to the next steps.

9. You will then be prompted to input the password in support of this new email address. For security reasons this will be provided in a separate correspondence. Ideally via an encrypted messenger like Whats App.

Enter Password

ENTER YOUR PASSWORD FOR THE INCOMING MAIL SERVER

Required by the
Secure Email Setup" profile

10. On successful input of this password you will be notified with a screen that confirms a successful profile installation.

11. Head on over to your mailboxes where you should see existing email accounts together with the new email account that you have just received.

Please note that by default all email accounts are assigned 150 MB allocation however if you require more please email – info@whitehorsewebsolutions.com

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                                                   Edit

Mailboxes

📥 All Inboxes   6 ⟩

📨 iCloud   ⟩

📨 emailaddress01@mydomain.com   ⟩

📨 emailaddress02@mydomain.com   ⟩

📨 emailaddress03@mydomain.com   ⟩

📨 emailaddress04@mydomain.com   ⟩

📨 emailaddress05@mydomain.com 5 ⟩

📨 emailaddress06@mydomain.com   ⟩

📨 newemailaddress@mydomain.com   ⟩

📨   ⟩

📨 .   1 ⟩

⭐ VIP   ⓘ ⟩

🚩 Flagged   14 ⟩